

CEN GLOBAL SERVICES LIMITED

(RC872571)

...your partner in quality service delivery...



COMPANY PROFILE

CONTACTS

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1.0 OUR COMPANY

1.1 About Us

Cen Global Services Limited ("Cen Global") is proudly a Nigerian registered company with broad specialization in Shipping & Marine, Recruitment & Manpower Supply, Procurement & Engineering Services, and Consultancy Services. Cen Global was incorporated in March, 2010.

Our business sustainable approach is to understand the needs of our clients and subsequently create a uniquely structured service process tailored towards meeting or exceeding expectations.

Our Corporate Head office is located in Port Harcourt, Rivers State, Nigeria but we have developed a robust network around the country to effectively deliver products and services across Nigeria at a very short notice.

2.0 OUR SERVICES

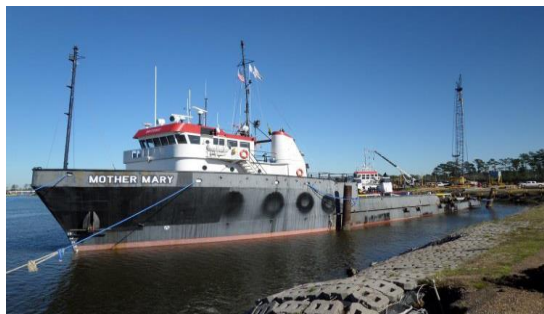
2.1 Scope of Services

Cen Global offers the following broad services:

- ✓ Shipping & Marine Logistics
- ✓ Recruitment & Manpower Supply
- ✓ Procurement & Engineering Services
- ✓ Consultancy Services



2.1.1 Shipping & Marine logistics



We offer specialized Shipping and Marine services to both the Oil & Gas and Non-Oil & Gas sector in Nigeria. Our team of competent personnel, with over 50 years' cumulative experiences in Shipping and Marine Logistics, are always on standby to provide the required services.

As a licensed Shipping Company, we have design for our Ship management operations, a Safety Management System Manual (SMSM) that is in compliance with International Safety Management (ISM) Code for the safe management and operation of ships and for pollution prevention. Our Ship Management experience is top notch and value adding. Cen Global is licensed by NIMASA to supply highly qualified Seafarers to the Shipping industry. We are also licensed to provide Chandling Services to Ships and other marine facilities.

We, at Cen Global Services Limited, understand the importance of the Maritime regulatory bodies to the success of our operations, and as such, have developed over the years, unparalleled relationships with these very important stakeholders aimed towards supporting the company's drive in the provision of efficient and effective services. We are committed to ensuring our services exceed the expectation of both our current and prospective clients. Our Shipping and Marine Logistics services include:

- Ship Management
- Supply of Seafarers
- Chandelling
- Bunkering
- Back-loading Services



2.2.1 Recruitment & Manpower Supply



Cen Global is licensed to recruit and supply manpower to the Oil & Gas, Construction, Renting & Leasing, Manufacturing, Mining and Quarrying industries. To this end, our Company has developed a complete kit for the identification and development of the human resources need of the catchment industries.

We have a team of experienced Human Resources Personnel that are conversant with contemporary manpower need in Nigeria and are in tune with the continuously changing standards and processes. We are happy to supply all category and cadre of manpower at a very short notice. Our Recruitment & Manpower Supply services cover the following areas:

- Supply of skilled Personnel
- Supply of specialized Technical Personnel
- Management of personnel



2.2.1 Procurement & Engineering Services



Cen Global is proficient in the provision of bespoke and cost effective procurement and engineering services for wide range of industries. These services are carried out in line with our client's specifications, expectation and many more. We have a robust in-house operational system that ensures our services are specifically tailored and executed within a very short timeline. Our procurement and Engineering services cover the following areas:

- Mechanical and Electrical Equipment Supply
- Information and Communication Technology Equipment Supply
- Oil Tools & Equipment Supply
- Personal Protective Equipment (PPE) Supply
- General Material Supply
- Engineering Services (Civil, Electrical & Mechanical).



2.2.2 Consultancy Services



Cen Global partners with clients to achieve their smart goals through consulting services. We take strategic position in recommending courses of action to our clients. We assist public and private company clients in reaching their goal through company formation, business start advisory, risk mitigation, strategic planning, business plan structuring, feasibility studies, finance & restructuring, business process re-engineering and management consulting.

As an operational consulting firm in Nigeria, we partner with our clients to achieve smart goals and take strategic position in recommending courses of action accordingly.



3.0 CORPORATE STRATEGY

3.1 Planning

We carry out in depth analysis of projects and services using risk and opportunity based thinking approach. Our robust quality assurance program is to ensure that contractual agreement, both technical and other requirements, are followed during operations.

This strategy gives us a competitive advantage, considering the ever dynamic business environment we operate in.

3.2 Cost effectiveness

With our excellent knowledge of financial modelling system, we have been able to make informed decisions regarding operational cost projections using the best available cost management system. This has allowed us execute projects and services in the most cost effective manner, helping Cen Global and clients in meeting business bottom line targets.



4.0 OUR POLICIES

4.1 Health, Safety and Environmental Protection Policy

At Cen Global, we are fully committed in ensuring the safety of our entire employees, clients, partners, neighbours and any other parties to our business. We aim at achieving ZERO injuries and ZERO case of work-related ill-health.

We also ensure proper management of the environmental aspects of our projects and services so as to minimise possible adverse environmental impact.

We have system in place to effectively manage our occupational Health, Safety and Environment activities in line with international Standards and local regulations, ensuring:

- Compliance to relevant Health, Safety and Environmental laws and to the development of procedures for the implementation and maintenance of acceptable standards.
- Continual Improvement in our OHS and Environmental Management Systems, the processes to be reviewed at least annually and progressed to be documented and communicated
- Proper resource allocations and risk management, ensuring accident prevention and good waste management practices
- Use of sustainable, cleaner and safer technologies in our processes to reduce and prevent accident, pollution and waste generation
- Communication of this policy to all our employees and ensure adequate Safety and Environmental awareness and trainings are provided

4.2 Quality Policy

Cen Global strongly believes that meeting and exceeding customers' expectation is key to the overall success of our business. In this respect, we are fully committed to the provision of quality and cost effective products and services to all our clients.

To effectively achieve this goal, we have adopted a quality management system based on National and International regulations and standards, covering our products and services and so committed in ensuring:



- Quality cost reduction, avoiding waste and improved time of service delivery
- Continually improve our Quality Management System (QMS), identifying lapses and taking necessary actions. The process to be reviewed at least annually and to be documented and communicated
- Competency of all persons, provision of adequate trainings and responsibility of every employee clearly stated
- Identifications of needs of all interested parties, and maintenance of good business partnership relationship
- Fulfilling client requirements is a top management priority in Cen Global and customer focus attitude is expected of every employee.
- Total compliance is mandatory for all employees for the success of our business

4.3 Community Affairs, Safety, Health, Environment and Security (CASHES) Policy

The organizations shall manage all community affairs efficiently with dialogue and sincerity to avoid conflict. We will always identify and prevent operational issues that might affect the health and safety of our staff or community members or environmental degradation of host communities. We shall maintain good relationship with host communities and ensure that any activity that will likely have potential negative impact is communicated with measures put in place to manage associated risks.

This policy statement is communicated to all staff of Cen Global and available for all interested parties.

4.4 Local Content Policy

Our organization is a wholly indigenous company and we are committed to implementation of the Nigerian Local Content policy by ensuring the hiring and training of Nigerians to enhance the development of local talents and use of Nigerian

manpower. Currently, our workforce is 100% Nigerians with the required competency level to execute all our operations. If any specialized skill training is needed to enhance our business operations, training will be organized by a Foreign or Nigerian specialist in the field to help close the identified gap for effective implementation of this policy statement.



The top management of the organization has the responsibility to ensure compliance with this policy statement.

4.5 Journey Management Policy

It is the policy of Cen Global that all operational journeys are safely managed as an integral part of the day-to-day activities within a framework of controls by authorized personnel.

For a safe journey management system, we ensure the following:

- Journey Manager with adequate training and experience is nominated to effectively carry out proper planning of journeys;
- Driver must hold a valid driver's license for the class of vehicle driven and must be physically, mentally and emotionally fit before embarking on any journey;
- Road journeys are only undertaken where deemed necessary and after any safer journey options have been excluded (e.g. air);
- No more than 10 hours of driving in a period of 24 hours should be undertaken for light vehicle operation;
- All journeys must be planned to start not earlier than 0600 hours and terminate at 1800 hours. Night driving will only be undertaken if it is absolutely necessary.
- Drivers must not exceed the speed limit or safe driving speed.
- Seat belt, Alcohol and Drug policies are strictly enforced.
- Unauthorized passengers are not allowed into company vehicles;
- All vehicle should be inspected prior to commencement of journey;
- If vehicle to be used is unsafe, a safe vehicle is to be made available and if not possible, that journey is suspended.